# FreePBX Ecosystem NOW BACKED BY 30 YEARS OF EXPERTISE OSANGOMA

FreePBX is the world's most trusted open source platform for building the PBX of your dreams. At its core, it is an open source web-based graphical user and configuration file writer that empowers companies that use Asterisk® PBX software to save time-making writing your own dial plans and configuration files much easier and letting you focus on other aspects of setup of your VoIP communications system.

From its initial introduction in 2004, when it contained only four database tables of configuration files for Asterisk, FreePBX has grown to encompass more than 219,000 lines of code and hundreds of tables. The FreePBX project now provides an entire open source platform and communications ecosystem that can not only ease installation by providing configuration files for Asterisk, but also provide support and ongoing updates to the entire system. Its ability to work in the cloud or on site lets you maximize flexibility while providing you the ideal PBX solution.



# Build a FreePBX

## The "Free" stands for Freedom.

With millions of production systems worldwide and 20,000 new systems a month installed, the FreePBX community continues to out-perform the industry's commercial efforts. Sangoma is proud to be the Sponsor of FreePBX and the FreePBX.org project. If you are new to FreePBX you can get started quickly by downloading and installing the FreePBX Distro. The FreePBX Distro is an all in one platform that installs everything you need to build a phone system. Once you have a basic PBX in place you can add Commercial modules to add advanced features to an already feature rich base install of FreePBX.

## **Commercial Modules**

## WANT MORE? ADD COMMERCIAL MODULES.

FreePBX empowers your business with wide array of add-on modules that can enhance your VoIP communications experience. Created specifically to work with the FreePBX Distro, these modules provide advanced applications to help your business coordinate everything from appointments to call centers with ease.

Choose from single-application modules, such as the Voicemail or Call Recording Reports modules, to more comprehensive programs, such as the System Builder Plus or the Call Center Builder. These modules allow your business to coordinate your VoIP setup with more specific needs, all while providing seamless support for your communications systems.

Here are just a few of the modules available:







High Availability **Disaster Recovery** 



**Extension Routing** 



**PBX End Point** Manager



SvsAdmin Pro



Web CallBack



**Outbound Call** Limiting

Caller ID Management



sangoma.com/freepbx



## Sangoma FreePBX Appliances

The only hardware solutions to be officially certified by the FreePBX project, the FreePBX appliances are the optimal high-performance PBX solutions. Each one comes pre-loaded with FreePBX Distro to make deployment, configuration, and use of your PBX system even easier. There are a few different variations of the FreePBX appliance to choose from, dependent upon your business' individual needs:



# Sangoma Branded PBX appliances!

Model	System 50	System 100	System 300	System 1000
roduct Picture				
Maximum Capacity	50 users 25 calls	100 users 30 calls	300 users 120 calls	1000 users 300 calls
Networking	1 Gb Eth	5 x Gb Eth	5 x Gb Eth	7 x Gb Eth
Expansion	1 PCI	2 PCI Express (1 front, 1 back)	2 PCI Express (1 front, 1 back)	4 PCI Express (2 front, 2 back)
Management	Local VGA+USB, Web GUI, SSH	Console, Web GUI, SSH, Factory Reset pin hole	Console, Web GUI, SSH, Factory Reset pin hole	Console, Web GUI, SSH, IPMI Factory Reset pin hole
Dimensions (W x H x D)	323 x 69 x 254 mm	431 x 44 x 305 mm	431 x 44 x 305 mm	431 x 44 x 468 mm
Mounting Options	Table top	Table top or rack mount (Ear brackets included)	Table top or rack mount (Ear brackets included)	Rack mount (Sliding rails included)
Operating Temperature	0 ~ 40 Celsius	0 ~ 40 Celsius	0 ~ 40 Celsius	0 ~ 40 Celsius
Power	AC – 100 ~ 240V @ 50 ~ 60 Hz DC – 12V / 5A - 60w	1 Single AC - 150 W 100 ~ 240V @ 50 ~ 60 Hz	1 Single AC - 150 W 100 ~ 240V @ 50 ~ 60 Hz	Redundant Modular AC – 300 W 100 ~ 240V @ 50 ~ 60 Hz

## **Additional Hardware**

In addition to the FreePBX software and appliances, there are a number of hardware options that can help you optimize your PBX solution. Sangoma provides a full line of products for your business to create a fully-functioning VoIP communications system.

## **Telephony Cards**

Sangoma's wide range of digital, analog, and data telephony cards have been engineered and used in Asterisk® solutions from the very beginning, and have become the standard by which other interface cards have been measured. Equally adept at handling the call density of the office or the call center, these premium telephony cards offer peerless clarity and reliability.

## **VoIP Gateways**

The Vega Enterprise series features both FXS and FXO ports for PBX or PSTN solutions, providing resilient, upgradable, and fault-tolerant support for IP conversion. The NetBorder series offers a set of cost-effective all-in-one turnkey solutions that contain powerful transcoding capabilities and can support up to 256 lines simultaneously.

## **Session Border Controllers**

Carrier-quality enterprise session border controllers that provide reliable VoIP security for a wide range of enterprises, from the small business to the large corporation, the Vega SBCs can handle up to 500 sessions simultaneously, providing a secure connection point for SIP trunking, along with the flexibility, redundancy, and durability of a VM-ready solution.





sangoma.com/freepbx

**SANGOMA** 

## FreePBX Features

ACD (Automatic Call Distribution)/ Call Queues Announcements Auto-Attendant/IVR Automatic Backup Black List **Bulk Import Utilities** Busy Lamp Field (BLF) Support Call Detail Reporting Call Flow Control Call Forwarding Call Monitoring Call Parking Call Recording Call Screening Call Spy Call Transfer Callback Services Caller-ID Camp-On Centralized User Management Company Directory Conference Rooms **Customized Voice Prompts** Dictation Direct Inward System Access (DISA) Do Not Disturb Extensions Management Fail2ban Fax to Email Feature Codes Follow Me Graphical Reports Hunt/Ring Groups Integrated Faxing Multiple Language Support Multiple Offices Multiple Trunks Music on Hold **Operator Panel** Outbound/Inbound Routes Management Paging and Intercom Phone Directory **PINSets Remote Users** SIP-Open Standards Soft-Phone Support Speed Dials SRTP System Status Dashboards Three Way Calling

**Time Conditions** TTS-Text to Speech Unlimited Extensions Unlimited IVR ports Unlimited IVR Unlimitted VM Messages User Control Panel Video Calling VMX Locater Voicemail Voicemail to Email Wake Up Calls Web Based Administration GUI

### User Control Panel Features

Call Forward Call History **Call Origination** Call Waiting Conferences Module • Device Management (Pro) Do Not Disturb

G Fax (Pro) Follow Me Presence **RSS** Feeds Settings Visual Voicemail Voicemail Voicemail Greetings Management WebRTC Phone C XMPP Chat (Pro)

### Language Support

English Bulgarian Chinese French German Hebrew Hungarian Italian Japanese Portuguese Russian Spanish Swedish

### **Supported Signaling Protocals**

SIP IAX2 PRI/T1/E1 POTS/Analog ISDN GSM

### **Supported Voice Codecs** adpcm

g711 alaw g711 ulaw g719 g722 g723 g726 g726aal2 **G** g729 gsm lilbx lpc10 siren14 siren7 slin slin12 slin16 slin192 slin24 slin32 slin44 slin48 slin96 speex speex16 speex32 testlaw

## **Supported Video Codecs**

h264 h263p h263 h261

### **Specialty Device Support**

Door Phones Failover Devices **Overhead Paging** Paging Gateways SBC Support Strobe Alerts Video Conferencing MCU Voice Gateways

## **Commercial Modules**

- Appointment Reminder Broadcast
- Caller ID Management
- Call Recordings Report

## Legend: Sincluded with FreePBX C Add-On Modules

Class of Service Conference Pro EndPoint Manager Extension Routing G Fax Pro Outbound Call Limiting Paging Pro Park Pro O Phone Apps (Rest Apps) O-Xact Report System Admin Pro Virtual Queue Plus w/ Queue Callbacks • Voicemail Reports Ovicemail Notify Web Call Back XMPP Chat High Availability (HA) **G** UCP for EPM Software Bundles System Builder System Builder Plus Call Center Builder

### FreePBX Phone Apps

- Call Flow
- Call Forward
- Conference Rooms
- Contact Manager
- O Not Disturb
- Login/Logout
- Follow Me
- Call Parking
- Presence
- Queue Agents
- Queues
- Time Conditions
- Transfer to Voicemail
- Visual Voicemail

## FreePBX Certified Add-ons

- Symphony Operator Panel - i9 Technologies
- Queumetrics Loway
- Allison Smith Professional Voice Services
- Asterisk Software Add-ons
- Bria Cloud Services - CounterPath



sangoma.com/freepbx





Our 30-year history, in building quality communications products on open standards, gives you access to the most comprehensive portfolio designed to help your business thrive in the FreePBX ecosystem though a single vendor. **We make everything connect.** 

## THE SANGOMA DIFFERENCE:

- ✓ 30+ years expertise in IP Communications
- ✓ Microsoft Partner and Lync qualified
- ✓ Global network of staff and partners
- ✓ Dedicated professional services



"We rely on Sangoma to provide an unmatched level of reliability that helps ensure system stability, as well as delivering extremely clear voice quality to the users."

Sanjay Jayani, IT Head, FASTTICKET

"Sangoma Vega gateways have enabled us to provide high quality, low cost VoIP solution to our customers, while making our own services more profitable."

Steven Mundy, CEO KBT Systems Corp.

# *"We've found the engineering support to be fantastic."*

Michael Cassidy, The Via Group Empowered by Sangoma Reseller and Microsoft Gold Partner (U.S.)

Discover products & solutions designed for FreePBX today!

Visit sangoma.com/freepbx 🔊



sangoma.com/freepbx



